



**E Bush Funeral Directors, 79-83 Old Durham Road
Gateshead NE8 4BJ (0191 477 1726)**



Standardised Price List

All funeral directors are legally required to publish this Price List for a standardised set of products and services. This is to help you think through your options and make choices, and to let you compare prices between different funeral directors (because prices can vary).

ATTENDED FUNERAL (funeral director's charges only)	£1700
This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as they attend their burial or cremation.	
Taking care of all necessary legal and administrative arrangements	£850
Collecting and transporting the deceased person from the place of death (normally within 15 miles of the funeral director's premises) into the funeral director's care	£95
Care of the deceased person before the funeral in appropriate facilities. The deceased person will be kept at the funeral director's premises	£190
Providing a suitable coffin – this will be made from light oak veneer	£420
Viewing of the deceased person for family and friends, by appointment with the funeral director (where viewing is requested by the customer)	£5
At a date and time you agree with the funeral director, taking the deceased person direct to the agreed cemetery or crematorium (normally within 20 miles of the funeral director's premises) in a hearse or other appropriate vehicle	£140
UNATTENDED FUNERAL	
This is a funeral where family and friends may choose to have a ceremony, event or service for the deceased person, but they do not attend the burial or cremation itself.	
Burial (funeral director's charges only)	£1150
Cremation (funeral director's charges plus the cremation fee) ²	£1500
FEES YOU MUST PAY	
For an Attended or Unattended burial funeral, the burial fee . ¹ In this local area, the typical cost of the burial fee for local residents is: £886	£886-£966
For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees.	
For an Attended cremation funeral, the cremation fee . ² In this local area, the typical cost of a cremation for local residents is: £783	£750-£894
Please discuss any specific religious, belief-based and/or cultural requirements that you have with the funeral director.	
ADDITIONAL FUNERAL DIRECTOR PRODUCTS AND SERVICES	
This funeral director may be able to supply a range of optional, additional products and services, or to arrange (on your behalf) for a third party to supply them. Examples include:	
Additional mileage (price per mile)	£1/mile
Additional transfers of the deceased person's body (e.g. to their home, to a place of worship etc.) (price per transfer)	£75
Collection and delivery of ashes	£25
Embalming	£75
Funeral officiant (e.g. celebrant, minister of religion etc.)	£190-£220
Services supplied outside of normal office hours	Prices on request
The funeral director can give you a full list of what they can supply. They are likely to charge for these additional products and services, so you may choose to take care of some arrangements without their involvement, or you can use a different supplier.	

¹ This fee (which is sometimes called the interment fee) is the charge made for digging and closing a new grave, or for reopening and closing an existing grave.

² In England, Wales and Northern Ireland, you will usually need to pay doctors' fees as well. This is the charge for two doctors to sign the Medical Certificates for Cremation.



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Additional Options Price List

Traditional Funeral Service (Cremation) - £2900

Selected wood effect veneered coffin

Hire of hearse

Hire of limousine

Removal of deceased 24 hours a day to our chapels of rest (distance up to 15 miles),

Provision of funeral director and four pall bearers,

Home visit to make funeral arrangements (if preferred)

Chapel of rest visits Monday to Friday 9am to 6pm & Saturday 10.00 to 12.00 noon Supply of funeral gown or dressing in own clothes

Collection of charitable donations

Our full 24 hour personal support.

Cremation at Saltwell or Birtley Crematorium

Provision of vicar, priest, minister or officiant

Medical fees for cremation

Insertion in local newspaper

Traditional Funeral Service (Burial) - £3050

(includes service in Saltwell Cemetery Chapel and burial in any Gateshead Cemetery but not the purchase of a new grave which is currently £762 for a 50 year lease)

Other Services

Hire of Additional limousines: £130

Service in church : from an additional £60 to £175

Orders of Service : £25 set up plus 50p per copy

Catering : from £5/head

Bamboo or wicker coffin: add £230

Picture coffin: Prices available on request

How to Reduce Costs

If you are in receipt of Universal Credit or some other 'trigger' benefits and you have sole responsibility for finding the cost of a funeral you may be entitled to help from the Social Fund of up to £1865 (cremation) or £2648 (burial); we can provide advice on how to access that help.

Some people request a simple, no-fuss funeral and this can often cut down on costs too. We offer a direct cremation service priced from £1500. You would not be able to attend the cremation or choose the time or place of cremation but your loved one would be treated with the same dignity and respect.

Cremation Prices at Local Crematoria

Gateshead (Saltwell and Birtley)

Adult (18 years of age or over)	£691
Child (up to 18 years of age)	Medical Referee fee only
Medical Referee Fee (payable for all cremations)	£42
Environmental surcharge	£50
Total cremation cost	£783
Direct Cremation (no service)	£436
Non-resident surcharge	£37
Disposal in Garden of Remembrance of a person cremated elsewhere	£60
Additional 15 minute service time at Saltwell Crematorium for 12 noon and 3.15pm services	£69
Additional 15 minute service time at Birtley Crematorium - for 2.30pm service	

Newcastle (West Road)

Adult (12 years of age or over)	£759 (30 minute service)
Adult (12 years of age or over)	£595 (20 minute service)
Child (24 weeks – under 12 years)	No charge
Medical Referee Fee (children under 12 years- n/c)	£52
Environmental Surcharge	£80
Total Cremation cost	£894
Direct cremation	£420
Scattering of Cremated Remains by appointment (cremation at the West Road Crematorium)	£36
Scattering of Cremated Remains by appointment (cremation elsewhere)	£64
Use of Crematorium Chapel (30 minute memorial service or an extended booking)	£171

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Adult (18 years of age or over) (includes medical referee fee)	£775
Child (up to 18 years of age)	Medical Referee fee only (£30)
Discounted times (8.30 Direct cremation, 9 and 9.30 if other time slots are taken)	£695
Direct cremation – unattended (8 and 8.15)	£530
Saturday morning cremations	£1105

E Bush Funeral Directors: Terms Of Business

We aim to act in a professional manner and provide a courteous, sensitive and dignified service to you.

1 Estimates and expenses

The estimate provided when the funeral arrangements are made sets out the services we agree to supply. This estimate is an indication of the charges likely to be incurred on the basis of the information and details we know at the date of estimate. While we make every effort to ensure the accuracy of the estimate, the charges are liable to alteration particularly where third parties change their rates or charges. We may not know the amount of third party charges in advance of the funeral, however we will give you a best estimate of such charges on the written estimate. The actual amount of the charges will be detailed and shown in the final account. If you amend your instructions, we will require your written confirmation of the changes. We may need to make an extra charge in accordance with prices published in our current price list.

2 Indemnity

You are to indemnify us in full and hold us harmless from all expenses and liabilities we may incur (directly or indirectly including financing costs and including legal costs on a full indemnity basis) following any breach by you of any of your obligations under these terms. This means that you are liable to us for losses we incur because you do not comply with these terms, for example we will charge you an administration fee where we receive a cheque from you which is subsequently not honoured or if we write to remind you that an account is overdue. If we instruct debt collection agents we may also recover the fees we incur from you. Further details regarding these fees are available on request. We may claim those losses from you at any time and if we have to take legal action we will ask the court to make you pay our legal costs.

3 Data Protection

Words shown in *italics* are defined in the Data Protection Act 1998 ("the Act"). We respect the confidential nature of the information given to us, and where you provide us with *personal data* ("data") we will ensure that the data will be held securely, in confidence and *processed* for the purpose of carrying out our services. In order to provide our services we may need to pass such data to third parties and those third parties, who are performing some of the services for you, may contact you directly. Under the Act you have the right to know what data we hold on you and can, by applying to us to in writing and paying a fee, receive copies of that data.

4 Cooling-Off Period

The Consumer Contracts (Information, Cancellation & Additional Charges) Regulations 2013 may give you the right to terminate this agreement in the cooling-off period of fourteen days. If you wish the performance of the agreement to which this right applies to commence before the end of the cooling-off period, you must sign the authority in the form which will be handed to you. In the event that you exercise the right to cancel this contract during the cooling-off period, you will be required to pay a reasonable amount for goods and services already supplied.

5 Termination

This agreement may also be terminated before the services are delivered: a) if you fail to honour your obligations under these terms and b) by you communicating to us in writing, terminating your instructions.. We are under no obligation to accept your termination until we receive your instruction in writing. If we or you terminate your instructions you may, depending on the reasons for termination, be asked to pay a reasonable amount based upon the work carried out up to the time your termination is received.

6 Standards of Service

We aim to provide a high quality service in all aspects. If you have any questions or concerns about the service we provide to you, please raise them in the first instance with Catherine Bush.

All dates and times provided on the estimate cannot be guaranteed until final bookings are made and confirmed. Although we endeavour to provide a prompt and efficient service for you, there maybe instances where, because of circumstances beyond our control, we are unable to fulfil our obligations to you on the date or time specified. Where this is the case we will attempt to contact you in advance, using the details overleaf, and advise you of alternative arrangements.

7 Agreement

Your continuing instructions will amount to your continuing acceptance of these terms of business. Your instructions will not create any right enforceable by virtue of the Contracts (Rights of Third Parties Act 1999) by any person not identified as our client. If any of these terms are unenforceable as drafted:

- it will not affect the enforceability of any other of these terms; and
- if it would be enforceable if amended, it will be treated as so amended.

Nothing in these terms restricts or limits our liability for death or personal injury

This agreement is subject to English Law. If you decide to commence legal action, you may do so, in any appropriate UK court.

E Bush Ltd is owned and managed by Catherine E J Bush and she is sole director of the company